

Freight Forwarders Best Foreign Performance

Quest for Quality Awards

Freight forwarders	Weighted Average Score
Pilot Freight Services	37.51
UPS Sonic Air	37.31
Lynden Air Freight	36.31
Nippon Express USA	36.25
Hellman Worldwide	35.56

Source: Logistics Management – 2009 Quest for Quality –
Freight Forwarders – Reed Business Information - August 2009
www.logisticsmgmt.com

Ranking Summary

Nippon Express USA's top scores were for On-time performance (12.32), Value (7.97) and Customer Service (7.53) adding to the total Weighted Score of 36.25.

